



Filing Receipt

Filed Date - 2026-09-22 09:41:53 AM

Control Number - 58124

Item Number - 4909

Public Utility Commission of Texas
Central Records
1701 N. Congress Avenue
P.O. Box 13326
Austin, TX 78711-3326

RE: Docket No. 58124 – Formal Protest and Public Comment on the Application of Aqua Texas, Inc. to Amend Water and Sewer Tariffs

To the Public Utility Commission of Texas:

I am writing as an Aqua Texas customer to formally protest the proposed 2026 sewer rate increases and billing structure modifications outlined in Docket No. 58124.

While I object to the overall magnitude of the rate hike, I am deeply concerned by the structural shift from a flat monthly sewer rate to a volumetric system that fails to account for outdoor water usage.

Under the proposed changes, Aqua Texas will effectively charge wastewater processing fees for all water flowing through the primary household meter. This creates an unfair and inaccurate billing penalty for outdoor irrigation. Water used for watering lawns, maintaining gardens, and other outdoor tasks is absorbed directly into the ground; it never enters the wastewater infrastructure or places a burden on the sewer system.

As an example, my average monthly water usage for December through February of this past year was 2,733 gallons per month. This is my actual sewer usage. For July and August of this year, my average monthly water usage was 67,950 gallons per month driven by lawn irrigation. (This is a 0.7-acre lot, so it is barely enough water to keep the grass alive.) This means 96% of my \$420/month sewer bill is charged for services that were not actually provided. See attached AquaTX bill.

Transitioning away from a flat monthly sewer rate to this new model without mandating a "winter averaging" standard forces consumers to pay premium wastewater treatment rates for water that is never treated. This structure disproportionately penalizes customers during dry, high-irrigation months and allows Aqua Texas to collect revenue for a service it is not actually providing. Separate metering of irrigation water would also penalize the customer if the customer is required to pay for the installation of the meter (~\$2,000) plus have to pay two separate water base facility charges (one charge for the household water plus one charge for the irrigation water) plus other pass-through charges.

I respectfully request that the Commission reject this unfair billing methodology. If a volumetric sewer rate is to be approved, Aqua Texas should be required to implement a fair

winter averaging mechanism or provide a clear, cost-effective path for customers to exclude irrigation water from their sewer bills.

Thank you for your time, consideration, and oversight in protecting Texas consumers.

Sincerely,

Robert McCollough

Name: Robert McCollough

Service Address: 27005 Masters Parkway, Spicewood, TX 78669

Aqua Texas Account Number: 002315126 1424642

Phone Number: 512-422-7772

Email Address: rmccollough55@gmail.com

Aqua Texas, Inc.
762 W. Lancaster Avenue
Bryn Mawr, PA 19010-3489

Toll Free: **877.987.2782**
Fax: **866.780.8292**
Aquawater.com

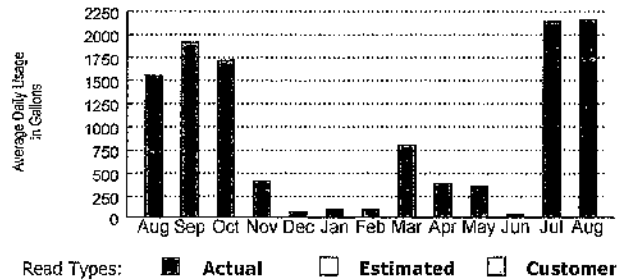
Questions about your water/sewer service? Contact us before the due date.
Bill Date **August 31, 2026** Total Amount Due **\$ 1,558.61** Current Charges Due Date **September 22, 2026**

Meter Data	Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
	15832919	5/8	08/27/26	31	Actual	2908600	67,200	Gallons
			07/27/26		Actual	2841400		
Average Daily Usage = 2,167 Gallons			Total Days: 31		Total Usage:		67,200	Gallons

Billing Detail

Amount Owed from Last Bill	\$ 1,593.32
Total Payments Received	1,593.32
Remaining Balance	0.00
Water Base Facility Charge	34.90
5,000 gallons @ \$0.005488 per gallon	27.44
Next 5,000 gallons @ \$0.008232 per gallon	41.16
Next 10,000 gallons @ \$0.01372 per gallon	137.20
Next 47,200 gallons @ \$0.015092 per gallon	712.34
Current Water Charges	953.04
Sewer Base Facility Charge	65.31
67,200 gallons @ \$0.00525 per gallon	352.80
Current Sewer Charges	418.11
Regulatory Assessment Fee	15.43
Regional Pass-Through Gallonage Charge	172.03
Amount Due ON or BEFORE 09/22/26	\$ 1,558.61
Amount Due AFTER 09/22/26	\$ 1,712.93

Water Usage History



*EB 9/19
electr. chg.*

Message Center (see reverse side for other information)

- Would you like to quickly and easily learn important information about your water? Please let us know how you want to be contacted via our new automated notification system by clicking on the WaterSmart Alerts button at www.aquawater.com.

RETURN THIS PORTION WITH YOUR PAYMENT

AQUA | An Essential Utilities Company

Aqua Texas, Inc.
762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

MAKE CHECK PAYABLE TO:
Aqua TX

Account Number

002315126-1424642



Please do not remit payment to the above address

Cyc=31AI Sup=6624556 EC: HIG

Seq=30

*****SINGLE-PIECE C 1 P 30 SP 0.780



ROBERT MCCOLLOUGH
27005 MASTERS PKWY
SPICEWOOD TX 78669-1320



BEFORE DUE DATE 09/22/2026	PAY THIS AMOUNT \$1,558.61
AFTER DUE DATE 09/22/2026	PAY THIS AMOUNT \$1,712.93

Amount Enclosed \$

AQUA TEXAS
PO BOX 70279
PHILADELPHIA PA 19176-0279



00231512614246420000001558614