



Filing Receipt

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Control Number - 58124

Item Number - 4898

FORMAL COMPLAINT AGAINST AQUA TEXAS, INC.

September 2, 2026

Request for Investigation of Rates, Billing Practices, Wastewater Charges, Irrigation Meter Costs, and Service Reliability

To the Public Utility Commission of Texas:

1. Documented Increase in Water and Wastewater Costs

I have provided Aqua Texas bills from 2024, 2025, and 2026, including three consecutive August bills that provide an especially useful year-to-year comparison.

August Bill	Water Usage	Total Bill
August 2024	13,600 gallons	\$206.43
August 2025	10,500 gallons	\$172.83
August 2026	16,400 gallons	\$351.85

The August 2024 bill shows a \$45.06 water base facility charge, water rates of \$0.00285 per gallon for the first 5,000 gallons, \$0.00495 for the next 5,000 gallons, and \$0.00713 for the next tier. The sewer base facility charge was \$73.30.

The August 2025 bill shows the same water rates and the same \$73.30 sewer base facility charge.

By August 2026, the water rates shown on my bill had increased to \$0.005488 for the first 5,000 gallons, \$0.008232 for the next 5,000 gallons, and \$0.01372 for the next tier. The sewer charge had also changed to a \$65.31 base charge plus \$0.00525 per gallon of water consumed.

This represents substantial changes in the underlying rates:

Water Tier	Prior Rate	2026 Rate	Increase
First 5,000 gallons	\$0.002850	\$0.005488	92.6%
Next 5,000 gallons	\$0.004950	\$0.008232	66.3%
Next tier	\$0.007130	\$0.013720	92.4%

These are not simply differences caused by increased household consumption. The rates themselves changed substantially.

2. Same-Usage Analysis Demonstrates the Impact of the Rate Increase

The strongest evidence is to compare the cost of the same amount of water under the prior and current rate structures.

At 13,600 gallons—the exact amount used on my August 2024 bill—the prior water and sewer charges would have been approximately:

- Water base charge: \$45.06
- Water usage charges: approximately \$64.67
- Sewer base charge: \$73.30
- Total water/sewer charges: approximately \$183.03

Under the 2026 interim rates, the same 13,600 gallons would produce approximately:

- Water base charge: \$34.90
- Water usage charges: approximately \$118.39
- Sewer base charge: \$65.31

- Sewer usage charge: \$71.40
- Total water/sewer charges: approximately \$289.60

That is an increase of approximately \$106.57, or 58.2%, for exactly the same 13,600 gallons of consumption.

This comparison is important because it isolates the effect of the rate structure from changes in water usage.

The actual August 2024 bill was \$206.43, while the August 2026 bill was \$351.85. Although consumption increased from 13,600 to 16,400 gallons, or approximately 20.6%, the total bill increased approximately 70.5%, or \$145.42.

I recognize that increased consumption contributes to the higher 2026 bill. I am not claiming otherwise. Rather, the same-usage calculation demonstrates that a significant portion of the increased cost is attributable to the rate structure itself.

I ask the Commission to independently verify these calculations against Aqua Texas's approved tariff and determine whether the current interim rates are justified.

3. The March 2026 Bill Documents the Transition to the New Rates

My March 2026 bill provides particularly useful evidence of the rate change.

That bill separately identifies 3,469 gallons at the prior water rate and 231 gallons at the new rate, as well as the corresponding sewer charges.

The bill also states that it includes an approved interim rate increase reflecting infrastructure improvements to Aqua Texas's operating plants and collection and distribution systems.

The PUCT's records confirm that Aqua Texas's interim rates in Docket No. 58124 became effective March 9, 2026, and Aqua Texas confirms that the rate case remains under PUCT review. The rates currently being collected are therefore subject to the Commission's ultimate determination in the proceeding.

I ask the Commission to determine whether the current interim rates are supported by Aqua Texas's actual costs, investments, revenues, and other evidence presented in Docket No. 58124.

4. The 2026 Rate Structure Has Created a Significant Wastewater Cost

The change in wastewater billing is particularly concerning.

My 2024 and 2025 bills show a \$73.30 sewer base facility charge but do not show a separate volumetric wastewater charge.

The August 2026 bill shows a \$65.31 sewer base charge plus \$0.00525 for every gallon consumed. At 16,400 gallons, this resulted in an additional \$86.10 wastewater charge, for total sewer charges of \$151.41.

I understand that PUCT rules can permit a sewer utility to use water consumption as the basis for wastewater charges when the same utility provides both services. My concern is whether Aqua Texas's specific methodology is reasonable and equitable when a substantial portion of residential water consumption may be used for irrigation and landscaping and never enters the wastewater system.

I am asking the Commission to specifically review this practice.

5. Customers Should Not Have to Spend Thousands of Dollars to Avoid Paying Wastewater Charges on Irrigation Water

Aqua Texas customers have been told that a separate irrigation meter can be installed at a cost of approximately \$1,600, with additional costs possible for installation or a longer tap.

Customers must also provide required backflow-prevention equipment and are responsible for associated inspection and maintenance requirements.

This creates an unreasonable concern for customers: a homeowner may have to spend thousands of dollars initially and incur recurring costs simply to prevent irrigation water from being treated as wastewater.

I request that the Commission determine:

- Whether the approximately \$1,600 meter/tap charge is properly authorized;
- Whether the charge reasonably reflects the actual cost of providing the meter;
- Whether additional tap costs are reasonable;
- What backflow-prevention costs are required;
- What recurring inspection costs customers must bear;
- Whether these requirements create an unreasonable financial barrier to accurately separating irrigation and wastewater usage; and
- Whether Aqua Texas should provide a more reasonable method for customers to avoid wastewater charges on water that does not enter the wastewater system.

6. Fixed Charges Are Significant Even When Water Consumption Is Low

My bills also demonstrate that Aqua Texas's fixed charges represent a significant portion of the monthly cost of service.

For example, in May 2026 I used only 700 gallons, yet the bill was \$109.05. The water base facility charge was \$34.90, and the sewer base facility charge was \$65.31, totaling \$100.21 before the remaining charges.

I understand that Aqua Texas has legitimate fixed costs that must be recovered. However, I ask the Commission to determine whether the current combination of fixed charges and volumetric charges appropriately reflects Aqua Texas's cost of providing service and results in reasonable and equitable rates among customers with substantially different consumption levels.

7. The 2026 Bills Demonstrate the Financial Impact

My 2026 bills through August show the following:

Month	Usage	Total Bill
January	3,100 gal.	\$136.95
February	2,900 gal.	\$136.29
March	3,700 gal.	\$138.66
April	5,800 gal.	\$168.36
May	700 gal.	\$109.05
June	3,200 gal.	\$137.02
July	7,900 gal.	\$197.62
August	16,400 gal.	\$351.85

During these eight billing periods, I used approximately 43,700 gallons and was billed approximately \$1,375.80 in total.

The purpose of providing this information is not to suggest that every variation in my bill is attributable to Aqua Texas's rates. Consumption clearly affects the bill. Rather, the complete billing history demonstrates the financial impact of the new rate structure and provides the Commission with actual customer billing data that can be compared with Aqua Texas's approved tariff.

8. Reliability and Quality of Service

The cost of Aqua Texas service is especially concerning because customers in our community have also experienced service reliability and water-quality problems.

Our community has experienced water-service interruptions associated with equipment failures. At times, water has been unavailable because equipment problems have prevented water from being pumped to homes.

Customers have also experienced water that is not consistently clear and may have noticeable odors, including chlorine-like or sewage-like odors.

I recognize that TCEQ may have jurisdiction over certain drinking-water-quality issues. I ask that these concerns nevertheless be documented and referred to the appropriate agency when necessary.

Aqua Texas has stated that its rate increase is intended in part to support infrastructure investment and improve reliability and water quality. It is therefore reasonable for customers to expect the Commission to examine whether the infrastructure investments being recovered through these rates are producing the promised improvements in service.

9. Requested PUCT Action

I respectfully request that the Public Utility Commission of Texas:

1. Review the rates currently being charged to The Resort at Eagle Mountain Lake, PWSID TX2200344, against the applicable Aqua Texas tariff and PUCT orders.
2. Verify the approximately 92.6%, 66.3%, and 92.4% increases in the three water-volume tiers identified above.
3. Verify the change in wastewater billing from the prior sewer structure to the current \$65.31 base charge plus \$0.00525-per-gallon charge.
4. Calculate what customers in this system would have paid under the prior rates at the same consumption levels and compare those amounts with the interim rates now being collected.
5. Determine whether Aqua Texas's interim rates are supported by its actual cost of service, capital investments, operating expenses, revenues, and other evidence presented in Docket No. 58124.
6. Review whether the current wastewater methodology results in customers paying wastewater charges on irrigation water that does not enter the wastewater system.
7. Review the cost and requirements associated with separate irrigation meters, including the approximately \$1,600 meter/tap cost, backflow-prevention requirements, installation costs, and recurring inspection requirements.
8. Determine whether Aqua Texas's fixed charges and volumetric charges are reasonable and appropriately allocate the cost of service among customers.
9. Review Aqua Texas's service reliability, equipment failures, and reported water-quality concerns in this community.
10. Determine whether any charges collected under the interim rates should ultimately be refunded or credited to customers if the Commission establishes lower final rates.
11. Determine whether additional customer protections, tariff changes, or billing modifications are appropriate to ensure that customers are not unreasonably charged for water that does not enter the wastewater system.

I recognize that Aqua Texas must be able to recover reasonable costs associated with operating, maintaining, and improving its water and wastewater systems. My concern is whether the rates and charges currently being imposed on customers are reasonable in relation to those costs and the level of service actually being provided.

The evidence in my bills provides a measurable basis for this concern.

The first-tier water rate increased approximately 92.6%. The second tier increased approximately 66.3%, and the third tier increased approximately 92.4%. At the same 13,600-gallon consumption level, the underlying water and sewer charges increased approximately 58.2% under the 2026 rate structure.

At the same time, Aqua Texas changed the wastewater billing structure so that customers are now charged a volumetric wastewater fee of \$0.00525 for every gallon of metered water consumption.

These changes represent a substantial financial burden for customers, particularly when customers may also experience service interruptions, water-quality concerns, and significant additional expenses if they want to separately meter irrigation water.

I am therefore asking the Public Utility Commission of Texas to look beyond the individual amount of my bills and examine the underlying rate structure and its justification. The attached bills provide actual, documented customer billing data over three years and demonstrate that the increase in customer costs is not attributable solely to increased water consumption.

I respectfully request a thorough investigation and review of Aqua Texas's rates, billing methodology, irrigation-meter requirements, service reliability, and the justification for the interim rates currently being charged.

Thank you for your consideration of this complaint and for your continued oversight of Aqua Texas and the customers it serves.

Sincerely,

Raine and Wayne Radicke
9057 Lakeside Drive
Fort Worth, TX 76179



An Essential Utilities Company

Service To:
WAYNE RADICKE
9057 LAKESIDE DR
FORT WORTH, TX 76179-4273
Lot: 14 Block: 27

Account Number

FT WORTH WATER

1317000

PWSID # TX2200344

Aqua Texas, Inc.
762 W. Lancaster Avenue
Bryn Mawr, PA 19010-3489

Toll Free: **877.987.2782**
Fax: **866.780.8292**
Aquawater.com

Questions about your water/sewer service? Contact us before the due date.
Bill Date **February 10, 2026** Total Amount Due **\$ 136.29** Current Charges Due Date **March 04, 2026**

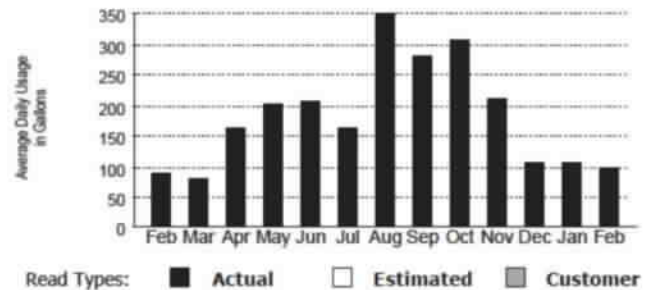
Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
17300818	5/8	02/06/26	30	Actual	559200	2,900	Gallons
		01/07/26		Actual	556300		
Average Daily Usage = 96 Gallons		Total Days: 30		Total Usage:		2,900	Gallons

Billing Detail

Amount Owed from Last Bill	\$ 136.95	
Total Payments Received	136.95	
Remaining Balance	0.00	
Water Base Facility Charge	45.06	
2,900 gallons @ \$0.00285 per gallon	8.27	
Current Water Charges	53.33	
Sewer Base Facility Charge	73.30	
System Improvement Charge - Water	6.50	
System Improvement Charge - Wastewater	6.00	
FTCCR Water Credit Rider	2.85	Credit
FTCCR Sewer Credit Rider	2.81	Credit
Regulatory Assessment Fee	1.34	
Regional Pass-Through Gallonage Charge	1.48	
Amount Due ON or BEFORE 03/04/26	\$ 136.29	
Amount Due AFTER 03/04/26	\$ 148.54	

Water Usage History



Message Center (see reverse side for other information)

- Would you like to quickly and easily learn important information about your water? Please let us know how you want to be contacted via our new automated notification system by clicking on the WaterSmart Alerts button at www.aquawater.com.
- The due date refers to current charges and any deferred payment amount only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit, please remember to provide your full 16-digit account number when paying your bill.



An Essential Utilities Company

Aqua Texas, Inc.
762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Please do not remit payment to the above address

Cyc=31F5 1up=6252173

Seq=44437

Account Number

Withdrawn on or after
03/04/2026

TOTAL AMOUNT DUE
\$136.29

Do Not Pay

If your Current Balance is less than the Total Amount Due listed on this statement, the lesser amount will be withdrawn.



WAYNE RADICKE
9057 LAKESIDE DR
FORT WORTH TX 76179-4273



An Essential Utilities Company

Service To:
WAYNE RADICKE
9057 LAKESIDE DR
FORT WORTH, TX 76179-4273
Lot: 14 Block: 27

Account Number

FT WORTH WATER

1317000

PWSID # TX2200344

Aqua Texas, Inc.
762 W. Lancaster Avenue
Bryn Mawr, PA 19010-3489

Toll Free: **877.987.2782**
Fax: **866.780.8292**
Aquawater.com

Questions about your water/sewer service? Contact us before the due date.
Bill Date **January 09, 2026** Total Amount Due **\$ 136.95** Current Charges Due Date **February 02, 2026**

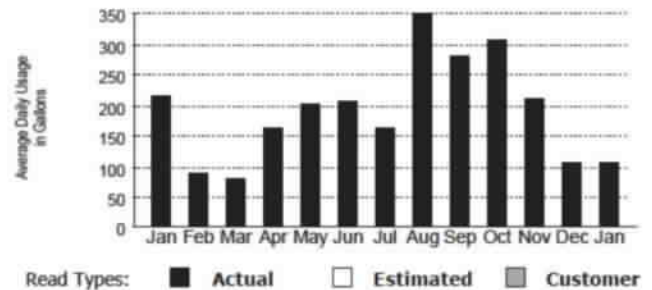
Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
17300818	5/8	01/07/26	29	Actual	556300	3,100	Gallons
		12/09/25		Actual	553200		
Average Daily Usage = 106 Gallons		Total Days: 29		Total Usage:		3,100	Gallons

Billing Detail

Amount Owed from Last Bill	\$ 137.90	
Total Payments Received	137.90	
Remaining Balance	0.00	
Water Base Facility Charge	45.06	
3,100 gallons @ \$0.00285 per gallon	8.84	
Current Water Charges	53.90	
Sewer Base Facility Charge	73.30	
System Improvement Charge - Water	6.50	
System Improvement Charge - Wastewater	6.00	
FTCCR Water Credit Rider	2.88	Credit
FTCCR Sewer Credit Rider	2.81	Credit
Regulatory Assessment Fee	1.36	
Regional Pass-Through Gallonage Charge	1.58	
Amount Due ON or BEFORE 02/02/26	\$ 136.95	
Amount Due AFTER 02/02/26	\$ 149.26	

Water Usage History



Message Center (see reverse side for other information)

- Would you like to quickly and easily learn important information about your water? Please let us know how you want to be contacted via our new automated notification system by clicking on the WaterSmart Alerts button at www.aquawater.com.
- The due date refers to current charges and any deferred payment amount only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit, please remember to provide your full 16-digit account number when paying your bill.



An Essential Utilities Company

Aqua Texas, Inc.
762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Please do not remit payment to the above address

Cyc=31F5 1up=6193555

Seq=105889



WAYNE RADICKE
9057 LAKESIDE DR
FORT WORTH TX 76179-4273

Account Number

Withdrawn on or after
02/02/2026

TOTAL AMOUNT DUE
\$136.95

Do Not Pay

If your Current Balance is less than the Total Amount Due listed on this statement, the lesser amount will be withdrawn.



An Essential Utilities Company

Service To:
WAYNE RADICKE
9057 LAKESIDE DR
FORT WORTH, TX 76179-4273
Lot: 14 Block: 27

Account Number

FT WORTH WATER

1317000

PWSID # TX2200344

Aqua Texas, Inc.
762 W. Lancaster Avenue
Bryn Mawr, PA 19010-3489

Toll Free: **877.987.2782**
Fax: **866.780.8292**
Aquawater.com

Questions about your water/sewer service? Contact us before the due date.
Bill Date **June 09, 2026** Total Amount Due **\$ 137.02** Current Charges Due Date **July 01, 2026**

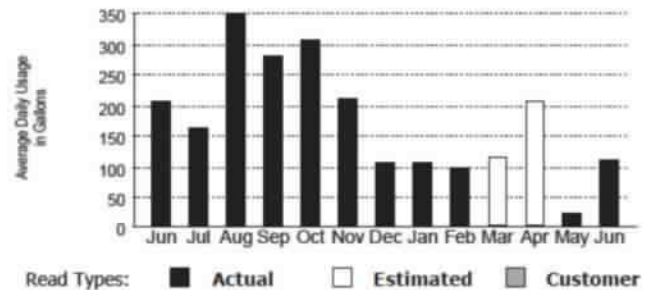
Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
17300818	5/8	06/05/26	29	Actual	572600	3,200	Gallons
		05/07/26		Actual	569400		
Average Daily Usage = 110 Gallons		Total Days: 29		Total Usage:		3,200	Gallons

Billing Detail

Amount Owed from Last Bill	\$ 109.05
Total Payments Received	109.05
Remaining Balance	0.00
Water Base Facility Charge	34.90
3,200 gallons @ \$0.005488 per gallon	17.56
Current Water Charges	52.46
Sewer Base Facility Charge	65.31
3,200 gallons @ \$0.00525 per gallon	16.80
Current Sewer Charges	82.11
Regulatory Assessment Fee	1.35
Regional Pass-Through Gallonage Charge	1.10
Amount Due ON or BEFORE 07/01/26	\$ 137.02
Amount Due AFTER 07/01/26	\$ 150.59

Water Usage History



Message Center (see reverse side for other information)

- Would you like to quickly and easily learn important information about your water? Please let us know how you want to be contacted via our new automated notification system by clicking on the WaterSmart Alerts button at www.aquawater.com.



An Essential Utilities Company

Aqua Texas, Inc.
762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Please do not remit payment to the above address

Cyc=31F5 fup=6473721

Seq=47720



WAYNE RADICKE
9057 LAKESIDE DR
FORT WORTH TX 76179-4273

Account Number

Withdrawn on or after
07/01/2026

TOTAL AMOUNT DUE
\$137.02

Do Not Pay

If your Current Balance is less than the Total Amount Due listed on this statement, the lesser amount will be withdrawn.



An Essential Utilities Company

Service To:
WAYNE RADICKE
9057 LAKESIDE DR
FORT WORTH, TX 76179-4273
Lot: 14 Block: 27

Account Number
[REDACTED]
FT WORTH WATER
1317000 PWSID # TX2200344

Aqua Texas, Inc.
762 W. Lancaster Avenue
Bryn Mawr, PA 19010-3489

Toll Free: **877.987.2782**
Fax: **866.780.8292**
Aquawater.com

Questions about your water/sewer service? Contact us before the due date.
Bill Date **March 23, 2026** Total Amount Due **\$ 138.66** Current Charges Due Date **April 14, 2026**

Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
17300818	5/8	03/10/26 02/06/26	32	Estimated Actual	562900 559200	0	Gallons
Total Days: 32				Total Usage:		0	Gallons

Billing Detail

Amount Owed from Last Bill	\$ 136.29
Total Payments Received	136.29
Remaining Balance	0.00
Water Base Facility Charge Water at Old Rate	42.24
3,469 gallons @ \$0.00285 per gallon	9.89
Current Water Charges At Old Rate	52.13
Water Base Facility Charge Water at Current Rate	2.18
231 gallons @ \$0.005488 per gallon	1.27
Current Water Charges at Current Rate	3.45
Current Water Charges	55.58
Sewer Base Facility Charge includes 0 Gallons	68.72
Current Sewer Charges At Old Rate	68.72
Sewer Base Facility Charge Sewer at Current Rate	4.08
231 gallons @ \$0.00525 per gallon	1.21
Current Sewer Charges at Current Rate	5.29
Current Sewer Charges	74.01
System Improvement Charge -Water	6.09
System Improvement Charge - Wastewater	5.63

FTCCR Water Credit Rider	2.77 Credit
FTCCR Sewer Credit Rider	2.47 Credit
Regulatory Assessment Fee	1.32
Regional Pass-Through Gallonage Charge	1.27
Amount Due ON or BEFORE 04/14/26	\$ 138.66
Amount Due AFTER 04/14/26	\$ 151.22

Message Center (see reverse side for other information)

- This bill includes an approved interim rate increase that reflects infrastructure improvements made in Aqua Texas' operating plants and its collection and distribution systems. For more information, please visit www.AquaWater.com/TXRateCase.
- Would you like to quickly and easily learn important information about your water? Please let us know how you want to be contacted via our new automated notification system by clicking on the WaterSmart Alerts button at www.aquawater.com.



An Essential Utilities Company

Aqua Texas, Inc.
762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Please do not remit payment to the above address

Cyc=31F5 1up=6325730 EC: FLTM BC: FLTM

Seq=52525



WAYNE RADICKE
9057 LAKESIDE DR
FORT WORTH TX 76179-4273

Account Number

Withdrawn on or after
04/14/2026

TOTAL AMOUNT DUE
\$138.66

Do Not Pay

If your Current Balance is less than the Total Amount Due listed on this statement, the lesser amount will be withdrawn.

Aqua Texas, Inc.
762 W. Lancaster Avenue
Bryn Mawr, PA 19010-3489

Toll Free: **877.987.2782**
Fax: **866.780.8292**
Aquawater.com

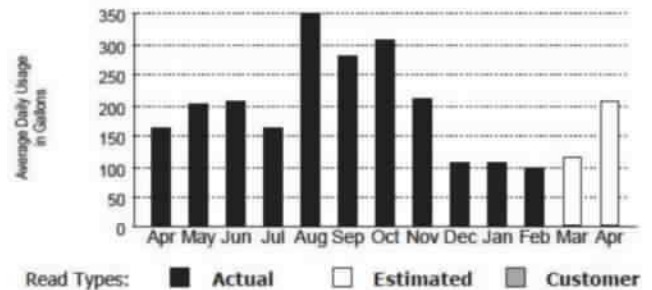
Questions about your water/sewer service? Contact us before the due date.
Bill Date **April 15, 2026** Total Amount Due **\$ 168.36** Current Charges Due Date **May 07, 2026**

Meter Data	Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
	17300818	5/8	04/07/26	28	Estimated	568700	5,800	Gallons
			03/10/26		Estimated	562900		
Average Daily Usage = 207 Gallons			Total Days: 28		Total Usage:		5,800	Gallons

Billing Detail

Amount Owed from Last Bill	\$ 138.66
Total Payments Received	138.66
Remaining Balance	0.00
Water Base Facility Charge	34.90
5,000 gallons @ \$0.005488 per gallon	27.44
Next 800 gallons @ \$0.008232 per gallon	6.59
Current Water Charges	68.93
Sewer Base Facility Charge	65.31
5,800 gallons @ \$0.00525 per gallon	30.45
Current Sewer Charges	95.76
Regulatory Assessment Fee	1.67
Regional Pass-Through Gallonage Charge	2.00
Amount Due ON or BEFORE 05/07/26	\$ 168.36
Amount Due AFTER 05/07/26	\$ 185.03

Water Usage History



Message Center (see reverse side for other information)

- This bill includes an approved interim rate increase that reflects infrastructure improvements made in Aqua Texas' operating plants and its collection and distribution systems. For more information, please visit www.AquaWater.com/TXRateCase.
- This bill includes an approved interim rate increase that reflects infrastructure improvements made in Aqua Texas' operating plants and its collection and distribution systems. For more information, please visit www.AquaWater.com/TXRateCase.
- Would you like to quickly and easily learn important information about your water? Please let us know how you want to be contacted via our new automated notification system by clicking on the WaterSmart Alerts button at www.aquawater.com.



WAYNE RADICKE
9057 LAKESIDE DR
FORT WORTH TX 76179-4273

Do Not Pay

If your Current Balance is less than the Total Amount Due listed on this statement, the lesser amount will be withdrawn.

Aqua Texas, Inc.
 762 W. Lancaster Avenue
 Bryn Mawr, PA 19010-3489

Toll Free: **877.987.2782**
 Fax: **866.780.8292**
Aquawater.com

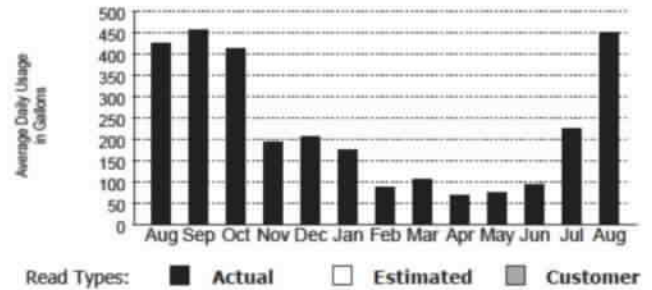
Questions about your water/sewer service? Contact us before the due date.
 Bill Date **August 12, 2024** Total Amount Due **\$ 206.43** Current Charges Due Date **September 03, 2024**

Meter Data	Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
	17300818	5/8	08/07/24	30	Actual	440400	13,600	Gallons
			07/08/24		Actual	426800		
Average Daily Usage = 453 Gallons			Total Days: 30		Total Usage:		13,600	Gallons

Billing Detail

Amount Owed from Last Bill	\$ 155.68
Total Payments Received	155.68
Remaining Balance	0.00
Water Base Facility Charge	45.06
5,000 gallons @ \$0.00285 per gallon	14.25
Next 5,000 gallons @ \$0.00495 per gallon	24.75
Next 3,600 gallons @ \$0.00713 per gallon	25.67
Current Water Charges	109.73
Sewer Base Facility Charge	73.30
System Improvement Charge - Water	10.72
System Improvement Charge - Wastewater	9.47
FTCCR Water Credit Rider	6.24 Credit
FTCCR Sewer Credit Rider	2.81 Credit
Regulatory Assessment Fee	2.03
Regional Pass-Through Gallonage Charge	10.23
Amount Due ON or BEFORE 09/03/24	\$ 206.43
Amount Due AFTER 09/03/24	\$ 224.85

Water Usage History



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- Would you like to quickly and easily learn important information about your water? Please let us know how you want to be contacted via our new automated notification system by clicking on the WaterSmart Alerts button at www.aquawater.com.
- The due date refers to current charges and any deferred payment amount only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit, please remember to provide your full 16-digit account number when paying your bill.



WAYNE RADICKE
 9057 LAKESIDE DR
 FORT WORTH TX 76179-4273

Do Not Pay

If your Current Balance is less than the Total Amount Due listed on this statement, the lesser amount will be withdrawn.



An Essential Utilities Company

Service To:
WAYNE RADICKE
9057 LAKESIDE DR
FORT WORTH, TX 76179-4273
Lot: 14 Block: 27

Account Number

FT WORTH WATER

1317000

PWSID # TX2200344

Aqua Texas, Inc.
762 W. Lancaster Avenue
Bryn Mawr, PA 19010-3489

Toll Free: **877.987.2782**
Fax: **866.780.8292**
Aquawater.com

Questions about your water/sewer service? Contact us before the due date.
Bill Date **August 12, 2025** Total Amount Due **\$ 172.83** Current Charges Due Date **September 03, 2025**

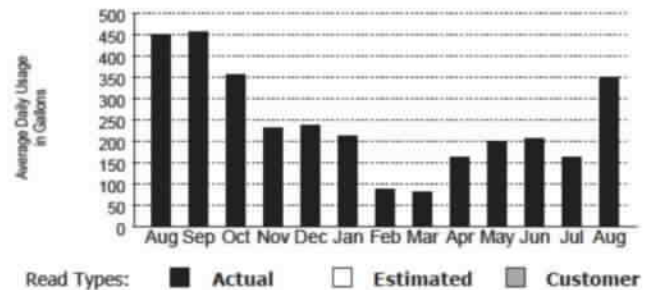
Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
17300818	5/8	08/07/25	30	Actual	525300	10,500	Gallons
		07/08/25		Actual	514800		
Average Daily Usage = 350 Gallons		Total Days: 30		Total Usage:		10,500	Gallons

Billing Detail

Amount Owed from Last Bill	\$ 144.63
Total Payments Received	144.63
Remaining Balance	0.00
Water Base Facility Charge	45.06
5,000 gallons @ \$0.00285 per gallon	14.25
Next 5,000 gallons @ \$0.00495 per gallon	24.75
Next 500 gallons @ \$0.00713 per gallon	3.57
Current Water Charges	87.63
Sewer Base Facility Charge	73.30
System Improvement Charge - Water	6.50
System Improvement Charge - Wastewater	6.00
FTCCR Water Credit Rider	4.84 Credit
FTCCR Sewer Credit Rider	2.81 Credit
Regulatory Assessment Fee	1.71
Regional Pass-Through Gallonage Charge	5.34
Amount Due ON or BEFORE 09/03/25	\$ 172.83
Amount Due AFTER 09/03/25	\$ 188.69

Water Usage History



Message Center (see reverse side for other information)

- Would you like to quickly and easily learn important information about your water? Please let us know how you want to be contacted via our new automated notification system by clicking on the WaterSmart Alerts button at www.aquawater.com.
- The due date refers to current charges and any deferred payment amount only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit, please remember to provide your full 16-digit account number when paying your bill.



An Essential Utilities Company

Aqua Texas, Inc.
762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Please do not remit payment to the above address

Cyc=31F5 lup=5914724

Seq=19558

Account Number

Withdrawn on or after
09/03/2025

TOTAL AMOUNT DUE
\$172.83



WAYNE RADICKE
9057 LAKESIDE DR
FORT WORTH TX 76179-4273

Do Not Pay

If your Current Balance is less than the Total Amount Due listed on this statement, the lesser amount will be withdrawn.

Aqua Texas, Inc.
 762 W. Lancaster Avenue
 Bryn Mawr, PA 19010-3489

Toll Free: **877.987.2782**
 Fax: **866.780.8292**
Aquawater.com

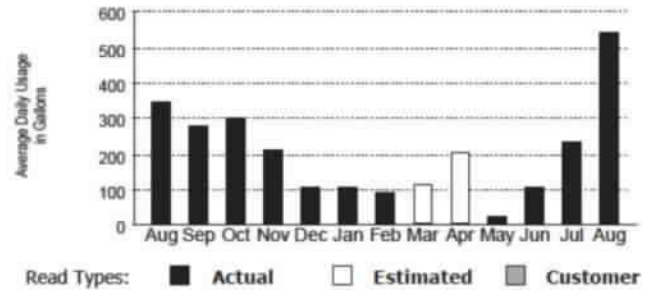
Questions about your water/sewer service? Contact us before the due date.
 Bill Date **August 12, 2026** Total Amount Due **\$ 351.85** Current Charges Due Date **September 03, 2026**

Meter Data	Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
	17300818	5/8	08/07/26	30	Actual	596900	16,400	Gallons
			07/08/26		Actual	580500		
Average Daily Usage = 546 Gallons			Total Days: 30		Total Usage:		16,400	Gallons

Billing Detail

Amount Owed from Last Bill	\$ 197.62
Total Payments Received	197.62
Remaining Balance	0.00
Water Base Facility Charge	34.90
5,000 gallons @ \$0.005488 per gallon	27.44
Next 5,000 gallons @ \$0.008232 per gallon	41.16
Next 6,400 gallons @ \$0.01372 per gallon	87.81
Current Water Charges	191.31
Sewer Base Facility Charge	65.31
16,400 gallons @ \$0.00525 per gallon	86.10
Current Sewer Charges	151.41
Regulatory Assessment Fee	3.48
Regional Pass-Through Gallonage Charge	5.65
Amount Due ON or BEFORE 09/03/26	\$ 351.85
Amount Due AFTER 09/03/26	\$ 386.69

Water Usage History



Message Center (see reverse side for other information)

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WAYNE RADICKE
 9057 LAKESIDE DR
 FORT WORTH TX 76179-4273

Do Not Pay

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An Essential Utilities Company

Service To:
WAYNE RADICKE
9057 LAKESIDE DR
FORT WORTH, TX 76179-4273
Lot: 14 Block: 27

Account Number

FT WORTH WATER

1317000

PWSID # TX2200344

Aqua Texas, Inc.
762 W. Lancaster Avenue
Bryn Mawr, PA 19010-3489

Toll Free: **877.987.2782**
Fax: **866.780.8292**
Aquawater.com

Questions about your water/sewer service? Contact us before the due date.
Bill Date **July 10, 2026** Total Amount Due **\$ 197.62** Current Charges Due Date **August 03, 2026**

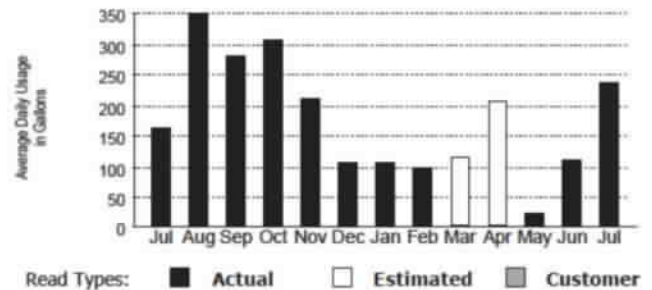
Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
17300818	5/8	07/08/26	33	Actual	580500	7,900	Gallons
		06/05/26		Actual	572600		
Average Daily Usage = 239 Gallons		Total Days: 33		Total Usage:		7,900	Gallons

Billing Detail

Amount Owed from Last Bill	\$ 137.02
Total Payments Received	137.02
Remaining Balance	0.00
Adjustments	0.06 Credit
Water Base Facility Charge	34.90
5,000 gallons @ \$0.005488 per gallon	27.44
Next 2,900 gallons @ \$0.008232 per gallon	23.87
Current Water Charges	86.21
Sewer Base Facility Charge	65.31
7,900 gallons @ \$0.00525 per gallon	41.48
Current Sewer Charges	106.79
Regulatory Assessment Fee	1.96
Regional Pass-Through Gallonage Charge	2.72
Amount Due ON or BEFORE 08/03/26	\$ 197.62
Amount Due AFTER 08/03/26	\$ 217.19

Water Usage History



Message Center (see reverse side for other information)

- Would you like to quickly and easily learn important information about your water? Please let us know how you want to be contacted via our new automated notification system by clicking on the WaterSmart Alerts button at www.aquawater.com.



An Essential Utilities Company

Aqua Texas, Inc.
762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Please do not remit payment to the above address

Cyc=31F5 fup=6531834

Seq=39487



WAYNE RADICKE
9057 LAKESIDE DR
FORT WORTH TX 76179-4273

Account Number

Withdrawn on or after
08/03/2026

TOTAL AMOUNT DUE
\$197.62

Do Not Pay

If your Current Balance is less than the Total Amount Due listed on this statement, the lesser amount will be withdrawn.

Aqua Texas, Inc.
762 W. Lancaster Avenue
Bryn Mawr, PA 19010-3489

Toll Free: **877.987.2782**
Fax: **866.780.8292**
Aquawater.com

Questions about your water/sewer service? Contact us before the due date.
Bill Date **May 11, 2026** Total Amount Due **\$ 109.05** Current Charges Due Date **June 02, 2026**

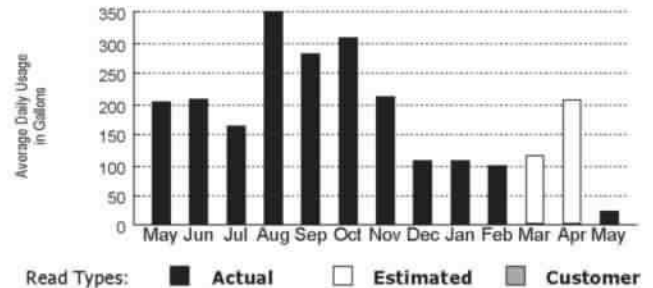
Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
17300818	5/8	05/07/26 04/07/26	30	Actual Estimated	569400 568700	700	Gallons
Average Daily Usage = 23 Gallons		Total Days: 30		Total Usage:		700	Gallons

Billing Detail

Amount Owed from Last Bill	\$ 168.36
Total Payments Received	168.36
Remaining Balance	0.00
Water Base Facility Charge	34.90
700 gallons @ \$0.005488 per gallon.....	3.84
Current Water Charges.....	38.74
Sewer Base Facility Charge.....	65.31
700 gallons @ \$0.00525 per gallon.....	3.68
Current Sewer Charges.....	68.99
Regulatory Assessment Fee	1.08
Regional Pass-Through Gallonage Charge	0.24
Amount Due ON or BEFORE 06/02/26	\$ 109.05
Amount Due AFTER 06/02/26	\$ 119.85

Water Usage History



Message Center (see reverse side for other information)

- This bill includes an approved interim rate increase that reflects infrastructure improvements made in Aqua Texas' operating plants and its collection and distribution systems. For more information, please visit www.AquaWater.com/TXRateCase.
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- Would you like to quickly and easily learn important information about your water? Please let us know how you want to be contacted via our new automated notification system by clicking on the WaterSmart Alerts button at www.aquawater.com.



WAYNE RADICKE
9057 LAKESIDE DR
FORT WORTH TX 76179-4273

Do Not Pay

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